

Lexmark delivers an automated BOL solution



The slow process of distributing shipping documents to multiple recipients often encumbers distribution operations with paper-intensive processes. Many companies are unaware of the benefits associated with eliminating multiple print steps and digitally automating distribution of these documents.

Lexmark's digital Bill of Lading solution combines multifunction devices and the Lexmark Document Solution Suite

(LDSS) to provide an efficient solution to speed access to shipping records, reduce shipping and customer support costs and improve overall customer satisfaction. Using the electronic forms capability of LDSS, companies can eliminate dot matrix printing and preprinted forms. Signed forms can be scanned and then distributed to multiple recipients and storage destinations.

Bills of Lading (BOLs) are normally pre-printed multi-part forms which are distributed separately to five or six destinations. This manual process results in high costs, slow processing, mis-filed or missing documents and suboptimal customer service. With records retention requirements of up to seven years, storage costs can be high and file retrieval difficult. If documents are scanned using a third-party, costs can be high for overnight shipping while reducing information availability during the critical first few weeks after shipment.

The Lexmark solution captures the print job, reformats the page to add barcodes of key indexing information, and prints a one-page BOL on plain paper. When the shipment is complete and signed, users simply insert the form into the scanner and select the icon on the e-Task touch screen to launch the document distribution process. The BOL is delivered to customers, carriers, internal departments, U.S. Customs or file storage via fax, email, scan or print.

On-line access to information can result in huge cost savings, easier customer support and increased knowledge. This allows customers and partners to access information without contacting logistics support staff, eliminate preprinted forms, store paper files, and eliminate overnight shipping and scanning vendor costs.

The complete Lexmark digital BOL bundled solution provides everything needed for companies to streamline their BOL workflow – hardware, software tools, software development, consultation, training and installation with one-year free technical support.

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The Lexmark Digital Bill of Lading Bundle

Software:

- Lexmark Document Producer and Distributor to support up to five clients
- Lexmark Bar-code Module for LDD

Hardware:

- Lexmark MFP

Service:

- Design / test of formset created for shipping documents
- 12 hours of on-site installation and integration of software & hardware
- Four hours administrative / help desk training for up to five people
- TIS Technical Program Management of integration process

Maintenance and Warranty:

- One year subscription to Lexmark Annual Maintenance and Support

*30-day installation from signed PA